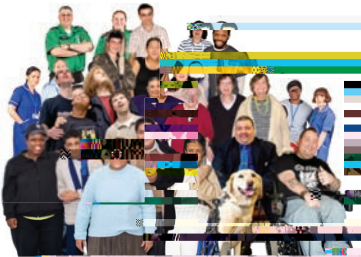


In this booklet, we will call these things **jobs**.





We are Skills for Care. We help care and support services run in the best way.



Why carers might do healthcare jobs



Carers can sometimes be the best people to do healthcare jobs.

They know the person they support well and understand what is important to them.



If a carer does a healthcare job, this might mean people can have:

- more choice and control over their care and treatment



-



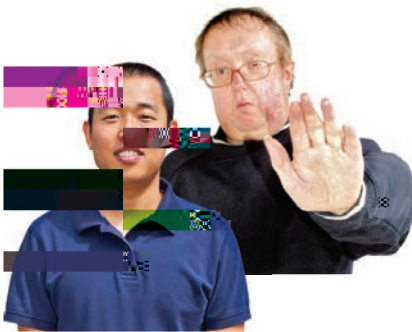
Needs

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Deciding if a carer will do a healthcare job



People who need care must be involved in any decisions about who does healthcare jobs.



The person and others involved can say no if it is not the right thing to do.



Everyone involved in a person's care must work together. They must all agree that delegated healthcare is the right thing to do.



If everyone agrees with delegated healthcare, healthcare workers and carers should follow these rules.



Carers can only do healthcare jobs that have been agreed in a healthcare plan.

The plan should say:



- what jobs the carer and healthcare staff will do



- who the carer can contact for advice or if there are any problems



- if there are any **risks** to the person. A **risk** is a chance that someone might be harmed.



The plan should say what a carer should do if anything goes wrong.

Rule 2:



Making sure everyone understands the rules they have to follow.

and



How to check everyone is following the rules.

There can be lots of people or organisations involved in delegated healthcare. For example:



- Nurses
- Carers
- Care providers



Care providers are services that have carers who can support people.



If a carer is asked to do a healthcare job there are rules to follow.



For example, nurses are checked by The Nursing and Midwifery Council.

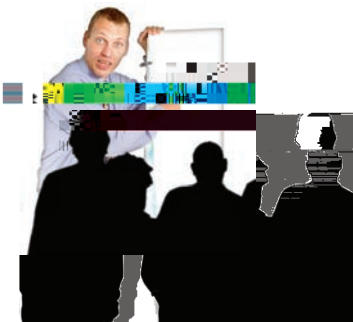


Hospitals and care providers are checked by the Care Quality Commission.

A healthcare worker and the care provider are responsible for making sure a carer:



- has all the information they need



- has all the training they need

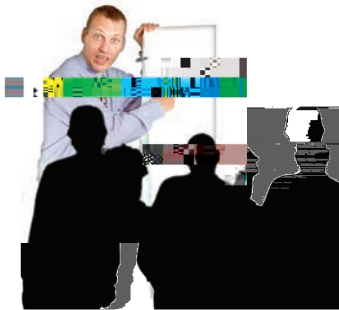


- knows what to do if something goes wrong



- is doing the job in the right way

Rule 3: Learning, skills and training for carers

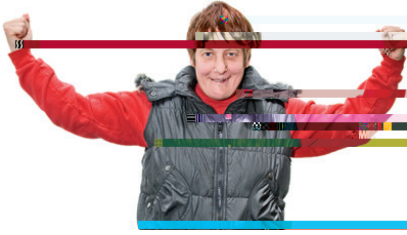


Carers need to have proper training to do any healthcare jobs.



Carers cannot do a healthcare job until they fully understand how to do it.

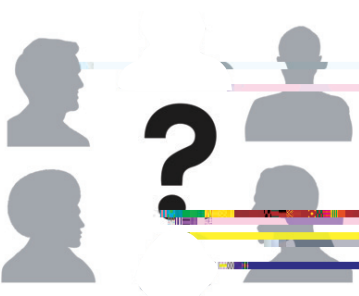
All carers should:



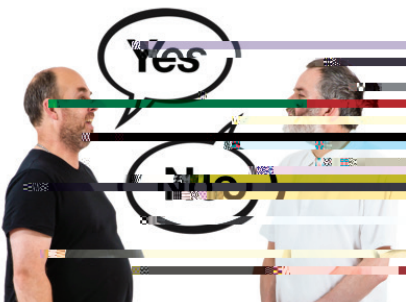
- feel confident to do the job as part of their job role



- know what jobs they will do and what healthcare staff will do

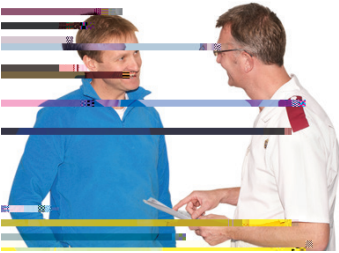


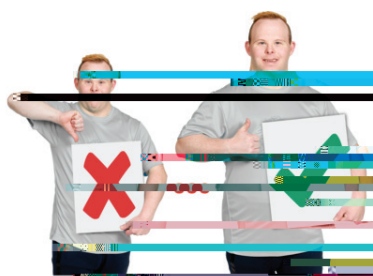
- know who to ask for advice and help if there are any problems



- not make any decisions about a person's healthcare or treatment







More information

We have lots more information to help people understand our rules.

Things like videos showing how to help and support carers to do healthcare jobs.



You can find the videos on our website:

www.skillsforcare.org.uk/Home.aspx



We would like to thank everyone who gave up their time to help us with this project.



We would also like to thank Kirklees Involvement Network for helping us to check this easy read.